



Commission Information

PREPARATION:

Every commission starts out with a request and it's very important to let me know exactly what you want. I do accept single terrain piece & model requests.

What do I need from you?

- * List of terrain or models that you want me to paint or make.
- * Which of the 2 available qualities do you want your commission to be painted.
- * Possible conversions you have in mind.
- * What colours or theme do you want the terrain/army painted in.
- * Reference pictures & links
- * Do I need to order the models or do you sent them to me?
- * Is everything assembled or do you want me to do this? I do accept orders just to assemble.

Need ideas? Let's chat about it!

BUDGET AND PAYMENTS:

After we agree on the list of miniatures and theme, I will prepare a detailed invoice and give you an estimate of the beginning and end of the project. Shipping costs to you will be determined after the project is finished. As shipping is determined by final weight and dimensions. I can give you a estimation, but not a guarantee.

To start the order I will need an advanced payment of minimum 25% of the commission costs. This down-payment is not refundable.

If you choose the option that I order the terrain kits/ models for you then, I need the total retail costs of these models on top of the 25% down payment to order them.

Here are some local Dutch webshops you could consider:

<https://www.ccgwinkel.nl/>

<https://www.tabletopper.nl/>

<https://www.may40miniatures.com/>

After the project is finished I will request the final payment of the shipping costs. And if there is any money left to be paid on the commission. I will send the miniatures when the payment is confirmed.

If you decide to not pay the final amount within 4 weeks of the payment request without any good reason, the models become property of Thunder Terrain.

PAYMENT OPTIONS:

- * Bank transfer
- * PayPal

Costs of payment transfer is for you, the buyer, unless otherwise agreed upon.

FEEDBACK:

I will email, text or PM you, whichever you prefer. With pictures every couple of days and give you the opportunity to request small adjustments.

This is the time to let me know if you want something be done different.

For example, different poses, more battle damage, brighter highlights and so on.

Remember that too many of these changes may have an effect on the price. I will let you know if this is the case.



Thunder Terrain, The Netherlands, Nijmegen, Chamber of Commerce 69792704

VAT NL001881370B63 VAT EXCEMPT



SHIPPING:

- * Handling takes time, please be patient.
- * Everything will be carefully packed in bubble wrap, covered with chips and shipped with insurance and tracking.
- * Shipping usually takes from 7-14 days depending on where you live.
- * Thunder Terrain is not responsible for import tax, any incurred when shipping to me directly will be charged on a 1:1 ration to the final payment.

CONTACT:

Email: thunderterrain2020@gmail.com

Shipping address & Visiting address: Waalbandijk 16, unit 10, 6541 AJ Nijmegen

PRICES:

The following price lists are Downloadable PDF files in DRIVE.

- * Price list terrain commission (€):
- * Price list painting 3 minimum, Tabletop quality & assembling (€):
- * Excel document to calculate costs: (€)

PRIVACY:

Your shipping address & contact information will be saved for 7 years conforming to legal requirements for taxation.

Pictures of the commission will by default be shared on various social media platforms, but without your name. You may ask for this to be delayed or not done at all. I will always honour your wish in this.

Complaints:

Any complaint you have, I am happy to address & correct to our mutual satisfaction.

Please contact me directly and as soon as reasonably possible.

Should a situation arise that needs mediation, it shall be dealt with in the Netherlands, Nijmegen, according to Dutch law.



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